

NOS DA/ND HEALTHCARE

A double update for you all this time round, time has gone so fast that we've jumped straight through two months without noticing! Dare I say that it's only 15 weeks until Christmas at the time of writing! Scary. However, time flies when you're having fun and it's been another great positive month for both companies throughout July & August!

First of all - I'd like to welcome all of our new office staff to the business and provide a little introduction. We have Carl Barry who joins us in our Payroll Department, Carl has a vast amount of experience in finance and we are very lucky to have him as part of our back office team. We also welcome two new additions to our Swansea Team, Rhianne Schofield & Rochelle Reynolds join us as recruitment consultants as our new team in Swansea takes its shape, we are really excited about both individuals and watching them flourish over the next few months! Last but certainly not least, we welcome Daisy-Mae Deane into our Wrexham office who is completing a 12 month apprenticeship with us as an administrator with the view to becoming full time. Welcome & good luck Daisy!

I am looking forward to working with all new staff and helping them achieve their goals within healthcare recruitment.



New Roles

I am delighted to announce the new roles of three individuals across the business. Ashley Goddard will be taking the reins of the Swansea branch as she becomes the office branch manager. Ashley has steered the ship of Swansea over the last few months and we are extremely confident that under her leadership, the Swansea branch will go from strength to strength.

Sophie Jones has decided to take a step in a different direction and becomes our Group Training Manager for the whole company. Sophie who is a qualified Moving & Handling, First Aid, MAPA, Buccal Midazolam & Medication Trainer. This will be a huge asset to the business and we are looking forward to watching Sophie's development as she takes on further specialist training over the coming months.

Alicia Owen is moving from our Swansea branch over to our head office in Bargoed to become their Consultant for the Mental Health Support division. Alicia has years of experience building this side of the business and we are extremely confident that she will be a huge success. If you are based in the Bargoed branch and would like work within the mental health sector, please call Alicia on the office number 01443 829524.

Congratulations to all 3 individuals!

SOCIAL CARE WALES

If you are based in Wales and you would like to continue in the healthcare sector, there is 1 month for you to now register with Social Care Wales. This will become a legal requirement within this sector. It is extremely easy to do so, please follow the guidance to get this completed ASAP;

If you have 3 - 5 years Healthcare experience - please select option "experienced competency"
If you have 3 years or less Healthcare experience - please select option "new employee competency"
If you are completely new to care - please select the option AWIF - THIS NEEDS TO BE AGREED WITH YOUR LINE MANAGER BEFORE SELECTION.

<https://socialcare.wales/>

You can use the above link to create an account and begin your application.

JULY & AUGUST

Nos Da Healthcare are proud to sponsor Coedpoeth Football Team in Wrexham



Good News

NEWS LETTER

Employees of the Month

Samantha Varley

Sam is an asset to our NHS Team. Sam works Full Time with us at Nos Da and portrays such dedication and determination. It is always a pleasure to communicate with Sam as she is polite, driven and focused on her career. I look forward to watching Sam progress within the NHS.

Lowry Gallent

Lowry 'smashed' the recent recruitment competition between branches and is flourishing in her role. We are extremely impressed with Lowry's work ethic and we can't wait to see where this leads her.

Congratulations!!!

Your Voucher and Certificate are on their way to you

MORE Good News...

Swansea:

Mica Davies - Mica recently took a break from Nos Da, but since returning we've heard nothing but good feedback, especially from a new Client of ours. Mica works incredibly hard and is excellent at what she does. Keep up the good work!

Andreea Shi - Andreea is one of our Nurses at the Swansea Branch, Andreea is very popular and well liked at the sites she works at, always going the extra mile and working as hard as she does without fail for every shift. We couldn't ask for more.

Lots of changes have happened since the last Newsletter. We have moved into a Brand new office, still very local for those of you who live near the Swansea City Center. Our new address is Pipehouse Wharf, Riverside Business Centre, Morfa Road, Swansea, SA1 2EN. You are more than welcome to pop in for a Cuppa and a look around.

As well as a new office, we have two New starters in the Branch, Rochelle and Rhianne. Both ladies you may have spoken to over the phone already. But for those of you who haven't, they are really looking forward to working with you all and are on hand should you have any queries about anything!

Friendly reminder, please ensure you are available and flexible for any refresher training we may offer you over the next few weeks. Moving & Handling and Basic Life Support are Mandatory training which we need a refresher on every year. Please call the branch and speak to one of us should you have any questions.

Bargoed:

Jessica Sheehy - Jess has been a constant in our 1:1 Team over the past few years, she has experience with almost every client we work with for 1:1's and has always been flexible to support us when needed alongside her QCF studies. Thank you Jess!

Sian Armstrong - Since starting with us in May, Sian has been a fixture at one of our Hafod clients in Cardiff where they request her on a weekly basis. She has a great work ethic and a positive attitude towards her work which the residents there love, thank you Sian!

Please can we make sure that when querying anything related to payslips, holidays or any non-shift related queries that you are emailing to payroll@nosdahealthcare.co.uk. The On-Call number is for shift queries and out of hours emergencies only and we can only assist with these types of Payroll queries within office hours 9am-5pm.

Wrexham:

Livia Lerint - Livia is worth her weight in gold! Livia's standard of practice is outstanding and we always receive fantastic feedback from our clients. Well done Livia, we are privileged to work with you.

Kieran Heard - Kieran continues to be an extremely hard working individual who is always so polite and pleasant! We receive fantastic feedback from our clients about Kieran's caring nature and high ability of care. Well done Kieran, we are extremely grateful for your positive representation of Nos Da Healthcare!

The Wrexham Branch has recently had a change - Sophie Jones has transferred over into Nos Da's training department, moving from branch manager to Training Group Manager. I am sure you will all join us in wishing Sophie well in her new role. We have recently welcomed our new Recruitment Administrative Apprentice into the Wrexham branch. Daisy-Mae will be here to help you all with any questions and queries! The main points of contact are now Rebecca, Holly & Daisy-Mae.

Liverpool:

Karen Lythgoe - this lady's mum has recently passed away and yet she has gone above and beyond to help the service who had 3 staff leave suddenly.

Asabor Parkinson - Always willing to help, has never called in sick or let a service down.

Finance:

Carl has settled in extremely well and is becoming a great asset to the payroll department.

Please can all staff ensure they are using separate timesheets for different homes as they require separate authorisation? Also, please can staff continue to send their timesheets in before 12pm on Monday and to please ensure all timesheets have been signed by the home.

Business Development & Marketing:

BD: We have some exciting new projects happening in the branches. New services and clients on the horizon. Please can you liaise with your current branches to discuss availability and where you can travel so we know if you can be placed with them.

M: We are currently continuing to roll out the following incentives. 1. Spin the Wheel, Work 150 hours within the month and be placed in to a draw to win a £100 Voucher. 2. Refer a Nurse: £500.00 after 30 completed shifts for recommending a Registered Nurse. Our Nurse Rates reach up to £42ph.

